Privacy Policy Mortgage Marketing Chicks

Effective Date: 3/1/2025

Mortgage Marketing Chicks ("Company," "we," "our," or "us") respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and protect your information when you use our services and interact with us.

1. Information We Collect

We may collect the following types of information:

- **Personal Information:** Name, email address, phone number, business details, and other contact information provided when you sign up for our services.
- Payment Information: Billing details required for processing payments.
- **Marketing Content:** Any materials shared by clients for marketing purposes, including images, videos, and text.
- Usage Data: Information on how you interact with our website, emails, and marketing services.

2. How We Use Your Information

We use the information collected for the following purposes:

- To provide, manage, and deliver our marketing services.
- To process payments and manage accounts.
- To communicate with clients about service updates, promotions, and account-related matters.
- To analyze and improve our services.
- To comply with legal and regulatory requirements.

3. Information Sharing & Disclosure

We do not sell or rent your personal information. However, we may share information in the following cases:

- With **service providers** who assist in operating our business (e.g., payment processors, cloud storage services, marketing tools).
- When required by law or legal processes.
- To protect our rights, safety, or the rights and safety of others.
- With your explicit **consent**.

4. Data Security

We take reasonable measures to protect your personal information from unauthorized access, disclosure, or misuse. However, no system is 100% secure, and we cannot guarantee absolute security.

5. Retention of Information

We retain client information as long as necessary for business purposes or legal compliance. If you request deletion, we will remove your personal data unless retention is required by law.

6. Your Rights & Choices

Depending on your location, you may have the right to:

- Access, update, or delete your personal information.
- Opt out of marketing communications.
- Request a copy of your stored data.

To exercise these rights, please contact us at info@mortgagemarketingchicks.com.

7. Third-Party Links

Our website and services may include links to third-party sites. We are not responsible for their privacy practices and encourage you to review their policies.

8. Updates to This Privacy Policy

We may update this Privacy Policy from time to time. Changes will be posted on our website with the updated effective date.

9. Contact Us

If you have any questions about this Privacy Policy or your data, please contact us at: info@mortgagemarketingchicks.com